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My Weigh Phoenix Talking Scale User Manual

Troubleshooting:

If your Phoenix Talking scale will not work properly, Please do the following:

- * Install a new battery
- * Try using the scale on a different surface (non-carpeted). This scale must only be used on a hard surface such as tile, wood linoleum or short carpet
- * Be sure you're standing very still when on the scale

Low Batteries & bad battery connections are the #1 cause of scale malfunction and inaccuracy! We test all of our scale returns from consumers. Fully 60% of consumer returns are battery related problems. This sounds silly but it's true! A scale will perform slowly, or read inaccurately when it has low batteries. Please replace the batteries often (and only use good quality batteries). We include good quality batteries with all of our scales but batteries can run low in storage. If your scale simply won't turn on while on Battery power, this is often caused by loose battery connections. Battery prongs (terminals) are made of metal. They must be making good contact with your batteries in order for the scale to power on. You can use a paperclip to slightly bend the battery prongs to make them have a better connection. Also some poorly designed batteries have recessed or partially obstructed battery terminals. This may cause your prongs to be touching the plastic housing of the battery instead of the metal battery terminal.

ERR codes: If your XL consistently shows ERR3, ERR4 or any other ERR code, this means the sensor or circuitry has been damaged by water or shock. It is not possible for you to resolve this damage without sending the scale in for repair. If this was not caused by an accident or abuse (ie dropping the scale in a tub of water, getting the scale excessively wet, etc..) then please send the scale in for warranty repair

PHOENIX TALKING SCALE MANUAL

Congratulations on purchasing a genuine My Weigh Phoenix Scale.

You now own a Personal Scale of proven technical design and highest quality.

We hope that you will enjoy the use of your new Personal Digital Scale.

Function

Measures body weight and with voice reading.

Technical specifications:

Weighing capacity: 150kg / 330lb

Minimum weighing limit: 2kg / 4.4 lb

Weighing graduation: 0.1kg / 0.2 lb

Weighing deviation: $\pm (1\%+1d)$

Optimum temperature range: $20^{\circ}\text{C} \pm 15^{\circ}\text{C}$

Operation instructions:

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1. Inserting batteries:

Insert a 9V battery into the battery compartment on the bottom (underside) of the scale.

2. Taking measurement

a. Step onto the measurement platform. The scale will say "Hello". Now step off the platform and wait a few moments

b. Once the platform is stable, it'll say "I'm ready" and show "0.0 lb" (or 0.0 kg). Then you may step onto the measurement platform again. Your weight will be displayed and read out once the reading is steady.

c. You may step off of the platform and the reading will hold for 10 secs. After that it'll say "Good-bye" and turn off automatically.

3. Power off

The power will shut down automatically after no operation is detected for about 10 seconds.

4. Switching on/off the talking function

Use the switch on the bottom of the platform to switch on/off the speaker function.

5. Unit conversion

Turn the Scale ON, "0.0" will show on the display" press the kg/lb button on the front of the scale (under the display) to select the desired unit (LB or KG)

6. Important notes

***If the Scale ever malfunctions please try installing a new battery, sometimes a low battery or defective battery may cause inaccurate readings or other errors

When the battery runs very low, the warning icon will appear on the display. When this happens, be sure to replace the battery immediately on the underside of the scale.

When over-loaded, "FFFF" will be displayed.

Use the unit on hard, flat, dry and secure surface only.

Place the unit in an area free from high temperature or high humidity. To clean, use dampened cloth and mild detergent.

Avoid excessive impact or vibration to the unit.

If you do not intend to use this unit for a long period of time, remove the battery before storage.

Do not attempt to disassemble the unit, otherwise the warranty will become void.

The unit is intended for home and personal use only (not legal for commerce).

This scale must only be used on a hard surface such as tile, wood linoleum or short carpet.

This and most bath scales will not perform properly on thick-carpeted surfaces.